

HEALTH SUPPORT SERVICES

VCE VET CERTIFICATE III

Units 1/2

COURSE OUTLINE:

Certificate III in Health Support Services reflects the role of workers who provide support for the effective functioning of health services. This qualification serves as an excellent starting point for individuals aspiring to enter the healthcare field. Students will gain an understanding of the critical significance of collaborating with individuals from varied backgrounds within the health or community sectors. Emphasis will be placed on effective communication techniques necessary for interacting in these professional settings. Additionally, students will learn essential practices such as adhering to infection prevention protocols, managing behaviours of concern and preparation and maintenance of beds.

QUALIFICATION CODE:

HLT33221

UNITS OF COMPETENCE:

- BSBWOR301 - Organise personal work priorities
- CHCOM005 - Communication in the Health setting
- CHCDIV001 - Work with diverse people
- HLTINF006 - Comply with infection control
- CHCCCS020 - Respond to behaviours of concern
- HLTHSS003 - Perform general cleaning tasks
- CHCCS002 - Assist with movement
- HLTAID001 - First aid
- CHCCCS026 - Transport individuals
- BSBFLM312 - Contribute to team effectiveness
- CHCCCS010 - Maintain a high standard of service
- BSBMED301 - Medical Terminology (second year scored assessment)
- HLTAAP001 - Anatomy and Physiology (second year scored assessment)
- HLTHPS001 - Take clinical measurements (second year scored assessment)

This program will be delivered on campus by Registered Training Organisation TAFE Gippsland - RTO Code 0417