

HOSPITALITY

VCE VET CERTIFICATE II

Units 1/2/3/4

COURSE OUTLINE:

This VCE VET Certificate II program includes 12 units of competency: 6 core units and 6 elective units completed over the year. You can choose to take this course as an unscored or scored option in VCE.

The course offers a Certificate II in Hospitality and helps you improve your teamwork, communication, problem-solving, resilience, adaptability, and self-management skills. You'll gain the qualifications, abilities, and knowledge needed for various jobs in the hospitality industry, such as commercial cookery, catering, and food and beverage service.

Students will benefit from gaining real-world workplace skills and experiences during their studies. The course includes exposure to local hospitality venues and hands-on experience with the equipment used in the industry. These elements are crucial for preparing you to be ready for the world and the workplace.

Note – entry via submission of interest and acceptance will be subject to teacher discretion.

Skills covered:

- Interact with customers
- Participate in safe work practices
- Serve food and beverages
- Process financial transactions
- Prepare and serve espresso coffee
- Prepare and serve non-alcoholic beverages

The option for students looking at a VCAA ATAR Score for VCE is to complete the end-of-year exam at the completion of this certificate.

QUALIFICATION CODE:

SIT20316

UNITS OF COMPETENCY:

Compulsory Units

- BSBTWK201 - Work effectively with others
- SITHIND008 - Source and use information the hospitality industry
- SITHIND007 - Use hospitality skills effectively
- SITXCCS011 - Interact with customers
- SITXCOM007 - Show social and cultural sensitivity
- SITXWHS005 - Participate in safe work practices
- SITXFSA006 - Participate in safe food handling practices
- SITHFAB027 - Serve food and beverage
- SITXFIN007 - Process financial transactions
- SITHFAB024 - Prepare and serve non-alcoholic beverages
- SITHFAB005 - Prepare and serve espresso coffee
- SITHCCC026 - Package and prepare foodstuffs

This program is delivered by BCC on behalf of Registered Training Organisation, Quality Service Skills - RTO Code 90791