

Refund Policy (School Saving Bonus)

Returns, exchanges or change of mind returns

- Return to the store you made the purchase from for a refund or exchange
- Items must be in new and unworn condition (unless faulty)
- Include your receipt for proof of purchase
- Any item(s) that have been resized, damaged or otherwise altered after delivery will not be accepted for return

Refunds

- The refund will be processed via the same payment method used for the original transaction
- If a School Saving Bonus or State School Relief voucher has been used, a credit note will be issued to the value of the voucher amount used
- Our credit notes are valid for one year from the issued date
- If there was more than one payment method used, the refund will be split between the methods at the store manager's discretion